

2009 CSA Survey Compilation - 93 surveys sent. 55 surveys returned including 27 completed on Survey Monkey.

Customers were asked to rate, on a scale of 1 - 5, their overall impression of the 2009 CSA season

Overall rating

	Unsatisfactory (1)	Needs Improvement (2)	Average (3)	Good (4)	Outstanding (5)
Total responses per choice	0	0	7	30	18
	0.0%	0.0%	12.7%	54.5%	32.7%

Note: Of the 50 responses, none indicated an "Unsatisfactory" or "Needs Improvement" rating.

Returning for 2010

Customers were asked if they planned on returning for the 2010 season.

Customers giving an overall rating of:

Responding "Yes"					Totals
1	2	3	4	5	
0	0	0	10	11	38.2%

Customers giving an overall rating of:

Responding "Not Sure"					Totals
1	2	3	4	5	
0	0	3	14	5	40.0%

Customers giving an overall rating of:

Responding "No"					Totals
1	2	3	4	5	
0	0	4	6	2	21.8%

Customers giving an overall rating of:

No Response					Totals
1	2	3	4	5	
0	0	0	0	0	0.0%

Note: No respondents indicated that they are definitely not returning for the 2010 season.